

**Call-handler**: Ok, is she breathing?

Girl: I don't know because I can't wake her up.

Call-handler: Right, tell me exactly what's happened

Girl: She's falled on the floor and she spinned her head round.

**Call-handler**: How far did she fall?

**Girl**: Really far cos she's really big. **Call-handler**: What's your name?

Girl: Lily-Mae.

Call-handler: OK, how old are you?

Girl: Six.

Call-handler: Just go to your front door where you'd let the people in and go let the

ambulance people in. Hello, is the ambulance people there?

Girl: Yep.

**Call-handler**: They're there with you? OK, go and show them where your mummy is.

Paramedic: Portia? Portia, can you hear me?

Call-handler: Are there people there with you now? Are the people from the ambulance

there with you?

Girl: Yes.

This transcript is taken from this recording:

https://www.bbc.co.uk/news/av/uk-england-derbyshire-38321371/girl-six-calls-999-after-mum-collapses



